

# K9 Splash Hydrotherapy Terms and Conditions



07804698703

[www.k9splashhydrotherapy.co.uk](http://www.k9splashhydrotherapy.co.uk)

[k9splashhydrotherapy@gmail.com](mailto:k9splashhydrotherapy@gmail.com)



1. K9 Splash Hydrotherapy can only treat dogs by veterinary referral. We ask that if possible we receive your referral form and clinical notes at least 24 hours prior to your appointment.
2. While we take every care of the dogs undergoing treatment and maintain our equipment to a very high standard all dogs swim entirely at their owners risk.
3. Unfortunately any missed appointments or those cancelled with less than 24 hours notice will still be charged for.
4. Please allow your dog to toilet before your appointment.
5. Please do not allow your dog to foul the area surrounding the centre. Poo bags are available from reception.
6. Please keep your dog on a lead and under control until we are ready to commence treatment.
7. Please inform us of any change in your dog's condition or any additional medications or illnesses.
8. Your dog cannot be treated if suffering from any infection or gastric illness.
9. If your bitch is in season please do not bring her until the season has finished.
10. K9 Splash will not swim more than one dog at a time and owners are not permitted to be in the pool. Please note the floor may be wet and slippery.
11. Please do not feed your dog for at least 3 hours before your appointment.
12. We have a blaster for drying dogs after their swim and shower but advise that you bring a drying coat for your dog if you have one.
13. Children must be kept under careful supervision. You will remain responsible for the welfare of your child. We cannot be held responsible for any accident or injury.
14. K9 Splash Hydrotherapy cannot be held responsible for any loss or damage to vehicles or personal property while on our premises.

I confirm that I have read and understood the K9 Splash Hydrotherapy terms and conditions and that I am the owner or carer of the dog presented for treatment. The information I have given to the hydrotherapist is to my knowledge correct.

OWNERS SIGNATURE.....DATE.....

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